



User Manual

Request for replacement of lost / damaged deletion certificate for national pleasure boat

V 1.0

2023

1. Open MOEI website: <https://www.moei.gov.ae>
 2. From the home page, go to Services Directory, choose the category “Maritime Transportation”. Then select the Sub category “Pleasure boat services”, then choose the service you need.
- you can view the service Info or start the service immediately by clicking on Start Button

The screenshot shows the MOEI Services Directory interface. On the left, a sidebar lists various service categories, with 'Maritime Transport' selected and expanded to show sub-categories: Commercial Vessel Services (31), Pleasure Boat Services (10), Port Services (5), PROs Services (7), and Seamen Affairs Services (15). The 'Pleasure Boat Services' sub-category is highlighted with a red box. The main content area displays a list of services under the 'Maritime Transport' category. The service 'Request replacement of lost/damaged for registration/ license of...' is highlighted with a red box. Other visible services include 'Request for transfer ownership National /Foreign boat' and 'Request to renew registration license for a national and foreign...'. The interface includes a search bar, navigation buttons like 'Request Status' and 'My Favourites', and a pagination indicator showing '2 of 2' items.

3. Then it will redirect you to the Login page, you can login by using UAE PASS.

The screenshot shows the MOEI Login page. The main heading is 'Sign in to your account'. Below it is a button labeled 'Sign in with UAE PASS'. Underneath the button, there is a line of text: 'A single trusted digital identity for all citizens, residents and visitors.' At the bottom, there is a link: 'For more information please check the user manual from Here'.

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4. Sign the agreement.

[Home](#) / [Service](#) / [Maritime Transport Services](#)

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Terms and Condition

MOEI is not responsible for any act of commission or omission that the online user might undertake on the basis of information provided on this eService System. MOEI is not responsible for any errors, omissions or representation from Online user's data entry on any of our web pages or on any links on any of our pages. Please verify the accuracy of all information on your own before applying for any eServices. MOEI is not responsible for the inaccuracy of data supplied by the Online User. The linked sites are not under MOEI's control and MOEI is not responsible for the contents of any linked sites or any link contained in a linked site, or any changes or updates to such sites. MOEI is providing these links to its customers for the convenience only, and the inclusion of any of these link does not imply endorsement by MOEI.

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Request for replacement of lost / damaged deletion certificate for national pleasure boat

Official No *

Boat Name English *

Boat Name Arabic

5. Fill the application Information.

Request for replacement of lost / damaged deletion certificate for national pleasure boat

Basic Details

Registration Center *

Type Of Vessel	Pleasure Boat	Official Number	200055
Vessel Name English	GARSHUOB 1	Vessel Name Arabic	عرشوب 1
Port Of Registry	Sharjah	Vessel Type	Pleasure Boat
Nationality	United Arab Emirates	Ship Flag	UAE
Owner Type	National	No. of Passenger	11
Previous Name		Previous Port Of Registry	
Previous Official Number		Previous Date Of Registry	
Hull Identification No	0	Hull Color	White
Manufacturer	الإمارات	IMO No.	0
Insurance Start Date	12/09/2012 00:00:00	Insurance End Date	11/09/2013 00:00:00
No. Of Masts		No. Of BulkHeads	
Max Draft		No Of Decks	

100%
Form Completion

Save and Continue Later
Next
Cancel

Request for replacement of lost / damaged deletion certificate for national pleasure boat

Upload Attachments

Lose announcement form *

Drag and Drop files here

(jpg, jpeg, png, bmp, gif, pdf) extensions are allowed with maximum 4 file(s) and up to 4 MB of size.

Passport Copy & Residency Visa

Drag and Drop files here

(jpg, jpeg, png, bmp, gif, pdf) extensions are allowed with maximum 4 file(s) and up to 4 MB of size.

National ID (2 sides) *

Drag and Drop files here

(jpg, jpeg, png, bmp, gif, pdf) extensions are allowed with maximum 4 file(s) and up to 4 MB of size.

0%
Form Completion

Save and Continue Later
Previous
Next
Cancel

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Submit And Finish

Comments



Form Completion

Save and Continue Later

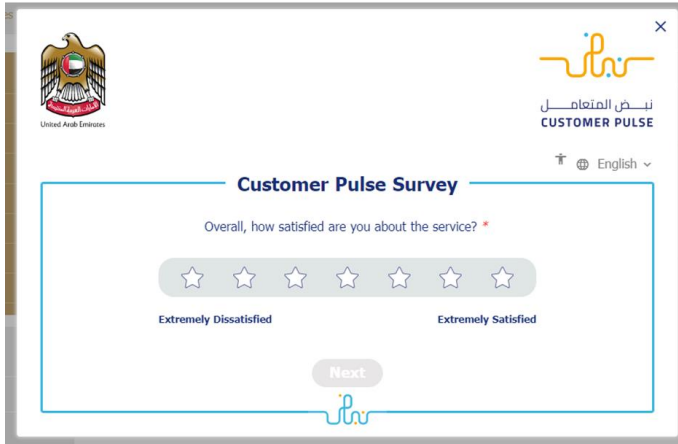
Previous

Submit

Cancel

6. Submit the request by click on “Submit”.

7. Fill the satisfaction survey about the eService, when the following pop-up shows up:





English

Customer Pulse Survey

Based on your experience in getting the service. To what extent do you agree on the following statements?

	Extremely Disagree	Disagree	Somewhat Disagree	Neutral	Somewhat Agree	Agree	Extremely Agree
Availability & accuracy of Service information	☆	☆	☆	☆	☆	☆	☆
Ease of Service accessibility in the Smart Application	☆	☆	☆	☆	☆	☆	☆
Ease & Simplicity of Service Application Steps	☆	☆	☆	☆	☆	☆	☆
Ease and Variety of payment options	☆	☆	☆	☆	☆	☆	☆
Possibility of Service Status Tracking	☆	☆	☆	☆	☆	☆	☆
Service Completion time was reasonable & within my expectations	☆	☆	☆	☆	☆	☆	☆
Smart Application efficiency (no delays or errors in app)	☆	☆	☆	☆	☆	☆	☆
Availability of Online Support	☆	☆	☆	☆	☆	☆	☆

Previous Next



English

Customer Pulse Survey

Is there anything else you would like to share with us?

Please select

2000 characters lefts

Kindly provide your mobile number or Email for follow up


Previous Submit




8. After the application is approved by the ministry, you will receive the Distance Certificate automatically via email. However, you can also view and download the certificate from the end user dashboard through Request Status boxes Or My Application:

a. Click on the My Application as shown in the image below

 Dashboard


 My Applications

 My Payments

 Notifications

 Welcome, Test User

b. for searching/filtering the requests based on Reference Number/Request Date/Service Name/Request Status:

 My Applications

Services by Category

Service

My Company

Company PRO

Application Status

Keyword (Reference Number)

Use Date Range